

## **American Cancer Society**

Road to Recovery Transportation Assistance Program

Direct Line 1-888-227-6333

### **Instructions to request transportation**

- ❖ Call American Cancer Society (ACS) at 1-888-227-6333 at least 3-5 business days before your scheduled appointment.
- ❖ This will take you to ACS Patient Services and you will reach a representative who will assist you in requesting transportation/scheduling a ride (or cancelling a ride).
- ❖ You will need the following information:
  - Date and time of your appointment
  - Purpose of appointment and expected length of appointment
  - Pick up and drop off address for appointmentOur addresses are:
  - SALISBURY:** PRMC Richard A. Henson Cancer Institute  
100 East Carroll Street  
Salisbury, MD 21801
  - OCEAN PINES:** PRMC Richard A. Henson Cancer Institute Ocean Pines  
11105 Cathage Road, Building 2  
Berlin, Maryland 21811
- ❖ You will receive a call back from ACS 24-48 hours prior to your appointment confirming the ride has been arranged as well as the name of the volunteer driver who will be transporting you. Please be aware that the call will come to you from a 1-800 phone number.

This is a free service provided by ACS in partnership with Pohanka Automotive Group. All drivers are volunteers. While the service is reliable, ACS cannot guarantee that a ride will always be available. ACS requests that patients have a backup plan in the event they cannot accommodate each specific transportation request.

Call 410-912-6934 or 410-912-6939 with any questions.