



Patient How To:

Final

Join a Backline Telehealth Video Visit

Patient Instructions: https://go.drfirst.com/backline-telehealth-patient-instructions

Patient Tutorial Video: https://www.youtube.com/watch?v=vLPbyvFTgdU&feature=youtu.be&app=desktop

Supported Device Types:

- iOS 11.x or higher on the following devices:
 - iPhone 5s and above
 - iPod Touch 6th Generation
 - iPad Air & iPad Mini 2 and above (includes all iPad Pros)
- Android OS 5.0 or higher

24/7 "Dr. First" Backline Customer Support 1-866-990-0684

Step 3. Tap Join Call





Note: You will receive multiple text messages, the link is the <u>same</u> in each one.

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Step 2 . Enter your First and Last Name , next tap Confirm and View Message

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Confirm your identity	
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Optionally, tell us which role describes you best	
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This message may contain sensitive data. By clicking view message you are affirming you are the intended recipient and agree to the <u>Backline Terms</u> of <u>Use</u>	
I don't think this message was intended for me	

Step 5. Phone may ask permission to use mic and camera. Tap **Allow.** Your visit will then be active.





backline-health.com

Secure Video Call With

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