

Frequently Asked Questions about eLearning

1. What is the eLearning program?

The Gift of Motherhood eLearning program is an interactive course with audio, videos and games that will allow you to understand all aspects of pregnancy and childbirth, as well as postpartum care and breastfeeding.

2. What do I need in order to view the program?

You'll need the most recent version of [Adobe Flash](#), a fast internet connection (DSL, Cable or other broadband) and [Adobe Reader](#). You'll also need a computer with sound and speakers or headphones to hear the audio.

3. How do I use it?

Read the eBook just like you would a traditional book by turning the pages. Also, be sure to click on all of the icons to learn more. Some icons open a video or animation, others give you added information. If you see a word in green, you can move your mouse over it to learn the definition. Be sure to click on the buttons below the flipbook that contain information about your hospital and community.

4. What if I'm having difficulty?

First, make sure your internet connection is working by visiting some other websites. Then, make sure you have the newest version of [Adobe Flash](#). You may need to uninstall the previous version of Flash before you install the new version. For instructions on how to uninstall Flash, visit their support site [here](#).

5. What if I can't see anything?

It may take a few minutes for the program to load. When internet access is slow, the eBook may load more slowly than normal. If, after a several minutes, nothing appears, try restarting your computer.

6. What if the videos don't work?

Give the videos a moment to load and make sure you have the latest version of Flash. If it still doesn't work, try restarting your computer.

7. What if my code doesn't work anymore?

Try reentering the code, making sure there are no spaces before or after the code. If that does not work, contact the administrator at your hospital to make sure the code is still active. Note: All "0" are numerals.

If these suggestions do not help, please notify your educator for assistance.

System Requirements

Hardware

- Sound Card
- Speakers or Headphones
- Updated Video Card
- Approximately 512MB RAM
- 1 Ghz processor (recommended)
- Access to a nearby printer (optional)

Software

- Active X controls enabled
- Pop-ups turned ON
- Latest version of Adobe Macromedia Flash Player
- The latest version of Adobe Acrobat Reader installed
- Internet Explorer 6.0 or higher, FireFox or Safari
- Full Accessories installed with Windows operating system
- High Speed Internet access
- Java enabled